



Reservation Questions

Can I make reservations on an event after the payments have begun?

Yes, you can make reservations for any event at any time as long as the reservations are still open. You will need to make the first deposit and then every month make monthly payments.

What happens after I make my reservation?

Once you make your reservation, you will receive an account summary. Your account summary will list your monthly payment plan. This is set up by default to charge your credit card every month, or you can choose to turn off the automatic monthly billing option

After I make my first reservation, how do I make monthly payments?

You can make your monthly payments directly through the invoices that are emailed to you. In addition, if you did not opt out of automatic billing, the payments will be auto draft each month.

Do you provide roommate matching?

Yes, we are currently adding this service.

What happens if my roommate drops out and cancel their reservations?

If your roommate cancels their reservations, your account will be adjusted to the package price according to the new occupancy in your room.

When will I receive the itinerary for my trip?

Itineraries are sent to each client 30 days before the event via email.